

Spatial Services Frequently Asked Questions

June 2018

Layered Geo Referenced PDF Map Files and Printed Topographic Maps

Q: Why am I having trouble putting through my order?

A: If you are having any difficulty completing your order please contact SS-SDS@finance.nsw. gov.au, and one of our service officers will assist you.

Q: Do I need specific information to order?

A: To begin, you will need to know where your area of interest is e.g. Wagga Wagga, Orange, Armidale etc. This search can be performed using the search function in the top left of screen or by selecting a known topographic map title name from the "Select a map" drop down.

Q: How do I pay for my purchase/s?

A: When you have completed your order, proceed to View Cart and follow the steps to checkout. You will be asked to provide delivery details prior to payment by credit or debit card (Visa or MasterCard only)

Q: How will my product be delivered to me?

A: The Map Store includes layered Geo PDF files which are free and supplied via download. There is a limit of five free downloads per day.

Hardcopy maps that are purchased in the map store are despatched to the delivery address provided.

Q: What information is shown on the printed map?

A: Topographic maps show contours, streams, roads, buildings, place names, points of interest, vegetation, selected administrative boundaries, and much more. Generally, the maps are at scales of 1:25,000 in the eastern region of NSW, 1:50,000 in the central region of NSW and 1:100,000 in the western region of NSW. Each individual map is approximately A0 in size, which is delivered to you folded. In most cases an aerial photo is also displayed on the reverse side.

Q: What is a Layered Georeferenced PDF map?

A: The Georeferenced PDF Topographic Map Series is a series of auto-generated topographic maps of NSW in a layered Geo-PDF format. These maps are generated from Spatial Service's Digital Topographic Database (DTDB). The maps represent the state's topographic features, including natural, physical and cultural aspects. They have a similar appearance to the printed maps but have auto generated text placement and a different production date. The Geo-PDF Topographic Map Series is updated annually and is ideal for use in GPS systems, smart phones and tablets.

Q: How long will it take for me to receive the Layered Georeferenced PDF map I have ordered

A: Once your order has been completed it will be placed in a processing queue, which may take up to 1 day to be processed and then delivered to you.

Q: How long will it take for me to receive my printed Topographic map order?

A: Once your order has been completed it will be collated and delivered to you via post.

Q: How many maps orders can I make?

A: Geo-PDF's are limited to five (5) downloads per day. Printed maps are capped at 99 copies of any one title per order. You can add as many titles to your order as required.